



QUALITY ASSURANCE WORKFLOW

A Preventive System to Ensure Consistent Export-Grade Quality

1. SUPPLIER EVALUATION

- ✓ Verified sourcing partners with ethical and sustainable practices
- ✓ Evaluation based on product history, compliance, and capacity
- ✓ Signed supply agreements with quality clauses

2. INCOMING MATERIAL VERIFICATION

- 🔍 Visual inspection for mold, infestation, and damage
- 📊 Moisture and size testing upon delivery
- 📁 Traceability records collected at intake

3. PROCESS CONTROL ASSURANCE

- ⚙️ Control points established for steaming, drying, shelling, and whitening
- 📄 Work instructions and SOPs documented and followed
- 📅 In-process records maintained and reviewed regularly

4. PERSONNEL TRAINING & HYGIENE

- 🎓 Monthly training on hygiene, food safety, and handling
- 🧴 PPE and sanitation stations throughout facilities
- 📅 Attendance and compliance logs kept for each worker

5. QUALITY CONTROL INTEGRATION

- 📦 QC sampling protocols before packing
- 🧪 Routine testing for moisture, appearance, breakage, odor
- 📷 Documented visual inspection with photo records

6. FINAL QA RELEASE

- ✅ Final review of QC Inspection Report, Technical Sheet, and Test Certificates
- 📁 Archive of records by shipment and lot number
- 🚚 Authorization for loading and dispatch only after QA release

7. CONTINUOUS IMPROVEMENT & TRACEABILITY

- 🔍 Root cause analysis of complaints or NCs
- 🔄 Corrective & preventive actions (CAPA) tracked
- 📄 All data linked to supplier, production date, and shipment for traceability

✅ LE DUONG CASHEW'S COMMITMENT:

We don't just ship cashews.

We ship confidence, transparency, and long-term trust.

Thank you!

Sincerely,

Le Duong Cashew's QA team

LE DUONG CASHEW CO., LTD

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